

**SUMMARY OF DISCUSSIONS OF THE  
ACCESSIBILITY ADVISORY COUNCIL MEETING,  
FRIDAY, JANUARY 24, 2020  
114 GARRY ST – ROOM 1A**

**Present:** Jim Baker (Chairperson), Jim Derksen, John Graham, Scott Jocelyn, Dianna Scarth, Jesse Turner, DIO: Emily Walker and John Wyndels

**Absent:** Martin Harder, Yutta Fricke (DIO)

Council asked about the status of new members, and the Chair indicated that Order in Council appointments have not yet been finalized.

In November 2020, Council will begin a review of the Customer Service Standard. Revised Council terms of reference will be developed by government and sent to Council for review.

The draft compliance framework may be discussed at the February 20 meeting. Council noted there should be a clear procedure for dealing with complaints under the AMA. DIO advised that the AMA and standards were not designed to be complaints-based legislation, but rather using director-initiated monitoring of compliance. Compliance may also be dealt with at the February 6 meeting of the Manitoba Government Accessibility Steering Committee.

**Action:** DIO will follow up with Council once there is more information about the Manitoba Government Accessibility Steering Committee meeting and if the compliance framed was approved.

An overview of the Information and Communication Accessibility meeting with the Disabilities Issues Office and a web developer was provided. The costs to implement WCAG 2.0 versus WCAG 2.1 are relatively the same. Although Ontario is continuing to use WCAG 2.0, Manitoba is considering WCAG 2.1. A draft Information and Communication Standard is being prepared for the next phase of public consultations.

An overview of the January 15, 2020 Design of Public Spaces public consultation was provided.

Council discussed the draft Transportation Development Committee's report to government and provided comments and suggestions as follows:

- Small edits to the introduction.
- Section 7 on emergency procedures was changed to provide contact information.
- Section 8 on general responsibilities remains unchanged.

- Section 9 on non-functioning accessibility equipment remains unchanged.
- Section 14 on fare parity remains unchanged.
- Section 35 on comparable hours of service remains unchanged.
- Section 42 on duties of municipalities was changed to read “All municipalities that regulate vehicles for hire” throughout this section.

**Action:** DIO will make Council’s suggested edits to the report and the proposed standard and send to Council by email for approval to submit to government by January 31, 2020. 2020.

The next Council meeting will take place on Thursday, February 20, 2020 at 10:00 AM.

The meeting adjourned at 11:20 AM.