AAC Accessibility Advisory Council

SUMMARY OF DISCUSSION
MEETING OF THE ACCESSIBILITY ADVISORY COUNCIL
THURSDAY, JUNE 11, 2026, 9:30 AM – NOON
Room 2A – 114 Garry Street

Present: John Graham (Chairperson), Scott Jocelyn, Vivi Dabee, Kris Cowley, Ray Schirle, Laurel Repski, Shawna Joynt, Two ASL Interpreters (ECCOE), Darren Macdonald, Emily Walker and Colleen Watters (Manitoba Accessibility Office), Lucia Madariaga-Vignudo, Marnie Lidstone, Monika Bonsor, Melissa Graham and Stephanie Westra (Accessibility Compliance Secretariat)

Regrets: Nil

The chairperson welcomed everyone to the meeting and gave the land acknowledgement.

The meeting began by reviewing a draft approach to the upcoming Accessible Customer Service Standard review to begin in fall 2026. Council agreed with the targeted approach to this review, which will include an online survey, a public consultation webinar and the opportunity for the public to forward written feedback. Individual meetings with the Accessibility Advisory Council can also be arranged.

Action: The chair and secretary will circulate the draft Accessible Customer Service Standard review document to Council for endorsement prior to the beginning of consultations.

Next, the chair welcomed the team from the Accessibility Compliance Secretariat to the meeting. The Secretariat provided a PowerPoint presentation focussing on the following: Mission and vision statements, highlights of the past year (including an audit of the customer service policies of public sector organizations, and compliance statistics. The Secretariat also reviewed priorities for the coming year.

Council then reviewed the recommendations from the accessibility planning project.

Action: Council approved the planning project recommendations to be included in the final report to the Minister. The secretary will prepare this report, due on June 15, 2026.

By way of updates, the chair and secretary met with the Intellectual Disabilities Issues Advisory Council on June 8. The meeting went well, and they gained a better understanding of the work of this Council.

The Minister joined the meeting from 11:30 to noon.

Next Meetings:

- September 17
- October 15
- November 5
- December 10

The Council meeting adjourned at 12:08 PM.