

Accessible Information and Communication Standard Regulation

The Accessible Information and Communication Standard Regulation focuses on removing and preventing barriers that exist digitally, in-print or through interaction with technology or people.

Organizations need to consider the way Manitobans interact with or access the information they provide. This includes developing measures, policies and practices on how to provide barrier-free access to information and communication.

Requirements:

- **Web Content:** Meet Web Content Accessibility Guidelines (WCAG) 2.1 level AA, at minimum, for new web content or if it is required to access an organization's goods and services.
- **Web Applications:** Meet Web Content Accessibility Guidelines (WCAG) 2.1 level AA, at minimum, for new or significantly updated web applications.
- **Accessible Information and Formats:** Inform the public and employees that they can request information through a communication support or accessible format.
- **Providing Accessible Information:** When requested, consult with the person to identify the support or format that would remove the barrier and provide the information in a timely manner at no or equal cost.
- **Feedback Process:** Develop a process to receive and respond to feedback about accessible information and communication, document responding actions, and provide on request.
- **Training:** Provide timely and ongoing accessible communication training to any employee assigned applicable duties within the organization.
- **Documentation:** Public sector organizations, educational institutions and governments are required to write down all policies, measures and practices and make these documents publicly available.

Additional requirements under the standard apply to educational institutions, libraries and large employers. Some exceptions may apply to requirements under the standard.

Compliance Dates

The Manitoba government: May 1, 2023

Public Sector organizations, Libraries and Educational Institutions: May 1, 2024

Private Sector, Non-Profit Organizations and Small Municipalities: May 1, 2025

This resource is not legal advice. It does not replace the content of the Accessible Information and Communication Standard Regulation or the Accessibility for Manitobans Act. If there is any conflict between this training resource and the regulation or the act, the latter two shall prevail.

Learn more about the Accessible Information and Communication Standard and access resources by visiting [AccessibilityMB.ca](https://www.accessibilitymb.ca)

